

KLICKFLOOR MAINTENANCE

CARING FOR YOUR FLOOR

MAINTAINING YOUR FLOOR

Appropriate maintenance procedures will help to preserve the appearance and will extend the life of a Kompact KlickFloor design floor. The frequency of maintenance will depend on the amount and type of traffic, degree of soiling, the floor colour and type. Kompact KlickFloor design floors have a Protectonite-PU lacquer on top of the resistant wear layer. This lacquer protects against soiling and makes overall maintenance easier. Protectonite also makes any post-treatment with protection polish unnecessary.

SPILL AND SPOT CLEANING

Spills and spots are inevitable, but they do not have to be permanent. Remove a spill quickly and there is less chance of permanent staining. First try to blot the spill with a dry cloth/ kitchen towel, then use water. Only use detergents/cleaning products when the above is not sufficient to remove the spill/ stain.

VACUUMING

Regular vacuuming is the most important part of a successful maintenance program to remove all grit, debris, and other solid particles. Vacuuming is far more effective for this type of soiling than wet mopping, which normally moves soiling from one place to another, rather than removing it.

CLEANING

A common error is to use excess detergent, which then leaves a film on the surface. In this instance, clean the floor a few times without any detergent to remove the excess soap/detergent, this would bring you back to a standard condition. Care should be taken to dilute detergents in accordance with the manufacturers' recommendations. Periodic cleaning is far more beneficial to the floorcovering than infrequent heavy or deep cleaning. However, seasonality can influence the amount of cleaning required. Once dust and debris free, with a spray, apply a solution of neutral pH cleaner to the section to be cleaned (or dependent upon the level of soiling, a light alkaline cleaner), carefully diluted to the manufacturer's instructions. Leave for enough time to react with and lift the soiling. Some agitation with a soft brush may be required.

EXTERNAL CONDITIONS

The appropriate management of external conditions can help to protect the flooring, which saves time and expenses on cleaning and maintenance, and also extends its lifespan. Most soiling comes from an external source and is transported indoors by foot and rolling traffic. If dirt lodges under sliding furniture, the flooring will not only be soiled but will also suffer (light) damage in the form of scratches.

PROTECTION OF SLIDING FURNITURE

Place good quality protective felt pads under chair and table legs. Furniture cups should be used to avoid high point loading.

IMPORTANT POINTS

VARIOUS KEY POINTS OF INFO:

Klickfloor must always be stored flat on an even surface to avoid damage to the joint system.

Do NOT use any rubber backed / latex mats on top of KlickFloor, to prevent plasticisation which can discolour your KlickFloor.

Do not use abrasive cleaners of any type on your KlickFloor to prevent surface scratching.

If using products with different batch numbers, please ensure that your installer mixes the tiles /planks to ensure uniformity of colour.

Always use the furniture protection pads supplied in your XtraFloor Consumer Kit to prevent damage to your KlickFloor.

Always acclimatise your KlickFloor for at least 24 hours to the room before installation

Always use an entrance mat to act as a clean-off area to protect the surface of your KlickFloor. Avoid use of rubber or latex backed mats as these may discolour your KlickFloor.

Almost all flooring will vary in colour over time when exposed to UV light. Avoid this by using curtains or blinds when the sun is very bright

Do not allow cigarettes, matches and other very hot items to contact the floor as this causes permanent damage

KLICKFLOOR QUERIES

FREQUENTLY ASKED QUESTIONS

QUESTIONS & ANSWERS

Do I need to use underlay with KlickFloor?

Klickfloor only recommends the use of KlickFloor Xtrafloor Underlay, which has been specifically designed for use with this product. XtraFloor Underlay will always enhance the performance of your KlickFloor, providing increased comfort, sound & heat insulation and will smooth out any irregularities in your subfloor. Use of any other underlay not designed for KlickFloor may invalidate your warranty.

How do I clean my KlickFloor?

Your new KlickFloor should be swept / mopped or vacuumed regularly. Occasionally KlickFloor should be damp mopped using XtraFloor Routine cleaner. Kompact only recommend the use of KlickFloor XtraFloor Routine Cleaner & Maintainer. This will maintain the finish of your KlickFloor and maintain the SupaGuard coating on your KlickFloor. This should be supplied by your Retailer / Installer after installation or can be purchased online at www.leakerdirect.co.uk. For heavy domestic / commercial users, a 2.5ltr container is also available. Use of any other cleaning product may invalidate your warranty.

Can my KlickFloor be used with underfloor heating?

Yes, but we recommend that KlickFloor must be acclimatised to the room and that the underfloor heating be on before and during installation (preferably around 18°C). Use of KlickFloor XtraFloor underlay will enhance the performance of your floor with underfloor heating. We do not recommend the use of any electric mat heating systems with KlickFloor.

How level does my floor need to be to install KlickFloor?

The finished appearance of your new KlickFloor will only be as good as the quality of the subfloor it is installed onto. Your installer should ensure that the subfloor has no irregularities greater than 5mm wide or 2mm deep. Use of XtraFloor underlay will smooth out small irregularities in your floor.

Can I fit KlickFloor over existing ceramic tiles?

Yes, but as above, your installer should ensure that the subfloor is suitable, and use of XtraFloor underlay will enhance the installation.

How do I cut my KlickFloor?

KlickFloor can be easily cut using a utility type knife. Once the surface is scored, a clean break snap apart.

TROUBLESHOOTING

IDENTIFYING YOUR ISSUE:

My KlickFloor joints are coming apart in certain areas

This is normally caused by either an uneven subfloor or the joint system not being correctly locked on installation. Please contact your installer to rectify

My KlickFloor has a 'whitish bloom' on the surface after contact with water

This is a harmless effect caused by a reaction with water by the SupaGuard surface coating. Once the water / damp contact is removed your KlickFloor will return to normal over a period of days, as the moisture disappears.

My KlickFloor is showing some scratching on the surface

This is normal for any hard floor, and can be alleviated by use of XtraFloor Routine Cleaner to maintain the SupaGuard surface of your KlickFloor